Chad Koslovsky

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Dedicated Support Engineer | Comcast

Cover letter

Hi Comcast CTS team,

I've called myself a technomancer since technology first felt like magic to me as a kid. These days that feeling is less about the tool and more about the moment a customer can finally get back to work, and the next engineer knows exactly how to fix the problem if it happens again.

At Front Range Internet I led NOC operations and engineering escalations for hosted services and colocation customers. I built diagnostics that helped operators reproduce issues across application and infrastructure boundaries. At Technomancy IT I've stayed with client deployments after launch, using logs and HTTP checks to isolate failures and verify recovery. I've also used AWS hands-on and automated operations in TypeScript and Bash.

What drew me to this role is that customer advocacy and technical ownership sit together. I'd like to help CTS make incidents easier to diagnose, hand off and prevent, and bring what customers are seeing back to the teams building the platform.

Thanks,
Chad Koslovsky